

## AMENDMENTS / CANCELLATIONS

If the Client is willing to amend or cancel his/her booking because of whatsoever reasons including death, accident, illness or any other personal reasons including non-payment of the balance payment, the Company is liable to recover Cancellation charges from the Client:

When a Cancellation is made	Cancellation Charges per person
30 days prior to the departure of tour	Initial deposit amount
29-15 days prior to the departure of tour	50% of the total tour cost
14 or less days prior to the departure of tour	100% of the total tour cost

The above mentioned cancellation policy is applicable on total package cost

Any amendment in the original booking has to be given to us in writing. All changes will be processed only after the receipt of the same by the Company. However, if any of the amendment requests results in cancellation of one or more services, then the Company is liable to recover cancellation charges as indicated in the above mentioned table.

The above mentioned cancellation charges are applicable only against the main Tour and optional tours published by the Company. If the client has booked any other services such as air / train tickets or any third party product then the Company is liable to recover cancellation charges as per cancellation terms of respective airline / railways or the cancellation terms of respective third party. The Company is also liable to recover its service charges against booking and cancelling such services for the client

### Refunds

Refunds (If any) for amendments and / or cancellations will be paid directly to you for bookings made directly with the company's office. For bookings routed through the Travel Agent, the refunds will be routed through them. It would take at least 30 working days to process refunds. There is no refunds payable for any unutilized or partially utilized services (e.g. Airline tickets, Meals, Entrance Fees, Optional Tour, Hotel, Sightseeing etc.) The refund for the foreign exchange component of the tour will be refunded in INR only and will be at the prevailing days rate of exchanges of the company.